



August 31st, 2022

Dear Valued Customer,

This letter serves as a reminder of the previously communicated notice on August 15th 2022, regarding the discontinuation of RBTT branded and ACB Grenada Bank branded cheques that have NOT been updated with the Bank's new routing number and your new account number.

Please see the information that was included in that letter:

As part of our phased approach post conversion and to ensure that our valued clients are not disrupted significantly, we would like to notify you that as of **September 12th, 2022**, we will **be discontinuing the acceptance of RBTT branded cheques and ACB Grenada Bank branded cheques which do not have your new account number and our new routing number which will be used as part of the MICR encoding on your cheques.**

To further support a seamless transition, we will be providing all our active business clients with a 100 Leaf cheque book with the new MICR encoding to ensure that you are able to continue with limited disruption. These cheque books will be available at your domiciled branch for collection or you can contact your Relationship Manager for pick up.

This letter also serves to advise our valued customers about the significant changes that will occur and impact your services:

Please take note below of the changes:

- (1) Your routing number, eight digits on all cheques will change to 00140069 (see example below)

00006 00140069 300008003# 25

- (2) Electronic Funds Transfer (EFT) – The routing numbers for this process will now change to **001400696**
- (3) Payroll processing – The layout of the files for processing payroll via EFT will not change at this time
- (4) Chequeing Accounts – No changes to the look and feel of your cheques



- (5) All Cheques with the old Routing Code of "012" that were written and dated prior to the September 12th, 2022 will still be valid for six (6) months from that date until February 12th, 2023.

Note: Please note that Cheques written and dated after the September 12th, 2022 will be returned unpaid as "non-compliant". We ask that you be very vigilant as fees may be applicable by all impacted Financial Institutions.

If you print your own cheques, please ensure that samples are sent to us prior to printing your new items, so we can ensure that you capture the corrected MICR encoding.

All customers are urged to like and follow ACB Caribbean on social media (Facebook, YouTube, Linked In and Instagram) for the latest updates as we progress towards September 12th, 2022.

Customer Representatives are available to answer any further questions that you may have regarding our conversion, and can be reached at 1 473 444 4919 in Grenada or via email at conversiongd@acbonline.com

We thank you for your continued patronage.

Yours Truly,

Kara Warner

Country Manager - ACB Grenada Bank